



New Covid-19 Restaurant Booking Procedures

Due to the ongoing Coronavirus pandemic, we have had to implement some new temporary procedures in order to make a visit to us safe as well as comfortable.

- The Timble Inn is currently closed due to the national lockdown. We will update our booking procedures once we have further information from the government.
- We politely request all our guests to arrive no earlier than 5 minutes before their table is due to be ready without prior arrangement. This is because we are unable to seat or serve anyone at the bar. If you do wish to arrive early for a drink, we may be able to accommodate you in our guest lounge. Please however call us at least 24 hours in advance to check that we can offer this.
- On arrival, please go to the front entrance where you will see a chalk board giving you instructions on what to do when you enter the premises.
- We must collect the lead customer's full name, phone number and email address before or upon arrival for track and trace purposes. This information will be held and kept securely by us for 21 days.
- Tables outside – Outside dining procedures will be updated once we have further information from the government.
- Adults are responsible for children at all times and we ask that they remain at your table and avoid moving around the venue. We also request that any devices are used with headphones to keep noise levels at a minimum.
- Bookings are currently required for food AND drinks. When booking please specify if you are booking with us for food or drinks in the comments section.
- We are politely requesting all bills are settled by card payment where possible.
- If the time you would like to book with us is unavailable, then please call us on 01943 880530 and we will endeavour to accommodate where we can.