



## *New Covid-19 Restaurant Booking Procedures*

Due to the ongoing Coronavirus pandemic, we have had to implement some new temporary procedures in order to make a visit to us safe as well as comfortable.

- We politely request all our guests to arrive no earlier than 5 minutes before their table is due to be ready without prior arrangement. This is because we are unable to seat or serve anyone at the bar. If you do wish to arrive early for a drink, we may be able to accommodate you in our guest lounge. Please however call us at least 24 hours in advance to check that we can offer this.
- On arrival, please go to the front entrance where you will see a chalk board giving you instructions on what to do when you enter the premises. We politely request that you are wearing a face covering when entering and moving around the inside of the building.
- We must collect ALL customers' full names, phone numbers and/or email addresses before or upon arrival for track and trace purposes (applicable to over 16s). This information will be held and kept securely by us for 21 days.
- There will be table service only until further notice.
- Tables outside – Outside drinks and dining is available for groups of any size.
- Tables inside – Inside drinks and dining is available for groups of any size.
- Adults are responsible for children at all times and we ask that they remain at your table and avoid moving around the venue. We also request that any devices are used with headphones to keep noise levels at a minimum.
- Walk-ins will be accepted where possible.
- We are politely requesting all bills are settled by card payment where possible.
- If the time you would like to book with us is unavailable, then please call us on 01943 880530 and we will endeavour to accommodate where we can.