



New Covid-19 Restaurant Booking Procedures

Due to the ongoing Coronavirus pandemic, we have had to implement some new temporary procedures in order to make a visit to us safe as well as comfortable.

- We will be sending menus out at least 48 hours in advance of your table booking. If it is possible, we would request guests to choose their meals in advance or bring the menu with them in a digital format. This will minimise items guests have to touch when on the premises. If this is not possible, we will provide a single use menu at the venue.
- We politely request all our guests to arrive no earlier than 5 minutes before their table is due to be ready without prior arrangement. This is because we are unable to seat or serve anyone at the bar. If you do wish to arrive early for a drink, we may be able to accommodate you in our guest lounge. Please however call us at least 24 hours in advance to check that we can offer this.
- On arrival, please go to the front entrance where you will see a chalk board giving you instructions on what to do when you enter the premises.
- We must collect the lead customer's full name, phone number and email address before or upon arrival for track and trace purposes. This information will be held and kept securely by us for 21 days.
- Tables inside – Guests are only allowed to visit at the moment as members of two households or support bubbles.
- Tables outside – We are now taking reservations for our new external decked area. We can take reservations of any number from two households or up to 6 people from different households. Please note however that if the weather is inclement, we will only be able to move you inside if we have space available.
- Adults are responsible for children at all times and we ask that they remain at your table and avoid moving around the venue. We also request that any devices are used with headphones to keep noise levels at a minimum.
- Bookings are currently required for food AND drinks. When booking please specify if you are booking with us for food or drinks in the comments section.
- Dogs are now only allowed in the outside areas and must be well behaved and always kept on a lead.
- We are politely requesting all bills are settled by card payment where possible.



- If the time you would like to book with us is unavailable, then please call us on 01943 880530 and we will endeavour to accommodate where we can.

